

PUBLIC NOTICE

The Joint Commission conducts accreditation surveys of the James E. Van Zandt VAMC, 2907 Pleasant Valley Blvd., Altoona, Pennsylvania 16602. The surveys include the Long Term Care, Hospital, and Home Care programs. They also include surveys of the State College, DuBois, and Johnstown community based outpatient clinics and home care services. The accreditation visits are “unannounced”, which means we do not know the exact dates of the survey ahead of time.

The purpose of the surveys is to evaluate the organization’s compliance with nationally established Joint Commission standards. The survey results are used to determine whether, and the conditions under which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality and safety of care issues and the safety of the environment in which care is provided. If you believe you have pertinent and valid information about such matters, you may contact Quality Management Service at 814-943-8164, extension 7321. If the concern continues, the nature of the information should be included and addressed to:

**Division of Accreditation Operations
Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
or
Phoned to 1-800-994-6610
or
E-mailed to complaint@jointcommission.org**

Updated: June 2008