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Joint Commission Surveys

The Joint Commission conducts unannounced accreditation surveys of the medical center's Hospital, Long Term Care, Behavioral Health, and Home Care (including Durable Medical Equipment) programs. The surveys also include the Johnstown, DuBois and State College Community Based Outpatient Clinics.

The purpose of the surveys will be to evaluate the medical center's compliance with nationally established Joint Commission standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded the medical center.

Joint Commission standards deal with organization quality, safety of care issues, and the safety of the environment in which care is provided. If you believe you have pertinent and valid information about such matters, you may contact Quality Management Service at 814-943-8164, extension 7321. If the concern continues, the nature of the information should be included and addressed to:

Division of Accreditation Operations

Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard

Oakbrook Terrace, IL 60181

or Phone 1-800-994-6610

or e-mailed to complaint@jointcommission.org